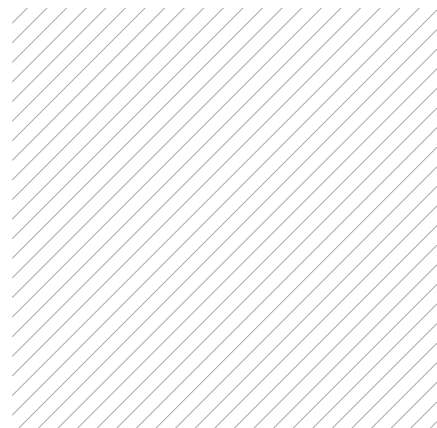




# ITIL Specialist Sustainability In Digital & IT Training Course

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## › Why Bakkah?

Bakkah Learning is a leading company in the training field, with a team of carefully acquired experts in different spectrums of business to support learners in their journey to achieve professionalism and better opportunities in life.



### CONTENT

- Designed by Experts
- Aligned with today's business world topics



### PARTNERSHIPS

- Exclusive Partnerships with International Accreditation Bodies, like Axelos.



### 24/7 TECHNICAL SUPPORT

- Ready to answer your inquiries and handle your requests.



### FLEXIBLE DELIVERY METHODS

- Live Online

# About the Course

- The ITIL Specialist: Sustainability In Digital & IT course, accredited by AXELOS, focuses on integrating sustainability practices into digital and IT service management. This specialized training equips participants with knowledge of sustainable IT strategies, green IT practices, and the importance of sustainable decision-making. Completion of this course provides valuable internationally recognized credentials and ensures high-quality training aligned with industry standards.

## › Why Earn this Badge?



## Who Needs this Course?

01 IT service managers.

02 IT project managers.

03 Sustainability officers.

04 Environmental and social responsibility professionals.

05 IT operations teams.

06 IT consultants and advisors.



# Course Objectives:

By the end of the ITIL Specialist: Sustainability In Digital & IT course, you'll be able to:

- 01 Integrate sustainability principles into digital and IT service management practices.
- 02 Identify and implement sustainable strategies for IT operations and service delivery.
- 03 Assess and mitigate the environmental impact of digital and IT processes.
- 04 Incorporate social and ethical considerations into digital and IT decision-making.
- 05 Align digital and IT initiatives with sustainability goals and objectives.
- 06 Promote a culture of sustainability within the organization.

## □ Exam Details

There are no prerequisites for the ITIL Sustainability in Digital & IT Module exam, and you can learn more about the exam format as shown below.

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### SSDI Exam Format

Candidates shall make sure they have the necessary concepts of the ITIL 4 framework, and for the SSDI exam format, you can check the below points:

- Objective testing
- The number of questions is 35 questions
- SSDI exam duration is 60 minutes
- The exam is a closed-book exam
- It consists of four practical assignments



# Course Outlines

## Introduction

- ✓ The Key Concepts of Sustainability
- ✓ The 17 UN's Sustainable Development Goals Cont.
- ✓ Benefits of Sustainability

## Where Are We Now

- ✓ Overview
- ✓ Understanding the Context
- ✓ Internal Assessment
- ✓ SWOT Analysis
- ✓ Audits & Other Ways to Run an Assessment
- ✓ Current State Report

## How Do We Get There

- ✓ Overview
- ✓ Strategies for Sustainability
- ✓ Sustainability Business Models
- ✓ Embedding Sustainability into the Service Value System
- ✓ Planning Recommendations

## What is the Vision?

- ✓ Overview
- ✓ Role & Structure of the Sustainability Vision
- ✓ What is the Vision?
- ✓ Sustainability Models, Issues, and Concepts
- ✓ Digital Sustainability

# Course Outlines

## Where Do We Want to Be?

- ✔ Overview
- ✔ Justifying Sustainability Objectives

## Take Action

- ✔ Overview
- ✔ Taking Sustainable Action
- ✔ Sustainability in VUCA Environments
- ✔ Addressing VUCA
- ✔ Taking Sustainability Actions
- ✔ Ongoing Activities While Pursuing Sustainability Goals

## Did We Get There

- ✔ Overview
- ✔ Sustainability Measurement
- ✔ Sustainability Reporting
- ✔ Internal & External Reporting

## How Do We Keep The Momentum Going

- ✔ Overview
- ✔ Continuous Orientation
- ✔ How Do We Keep The Momentum Going?





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